Terms & Conditions of Booking

Coaching Course

A. All participants agree to abide by the General Rules and Conditions for the use of the venue.
B. All participants take part at their own risk.
C. Table Tennis England reserves the right to amend the course/workshop timetable, the tutor and/or the venue to suit the needs of the course/workshop.
D. Table Tennis England reserves the right to cancel the course/workshop. Participants booking onto a course/workshop consent to Table Tennis England contacting them after the course with information about relevant Table Tennis England products and offers.
E. All learners must be 16 or over on the first day of a Level 1 course or 18 or over for a level 2 course. Unfortunately, there is no negotiation on this, as this is a requirement set by the awarding body 1stSport; we are unable to register learners with them who fall under this age.
F. All learners must sign up to the Coaching Portal 7 days prior to course commencement. Failure to sign up through Portal will not secure your spot on the course.
G. If a learner has any special requirements this must be completed via the Portal.
H. It is a learner’s responsibility to update their personal information via the Portal.

Participant Cancellation and Transfer Policy

a. If you have to cancel your place on the course more than 14 days prior to the start date of the course, Table Tennis England will give you a full refund.
b. If you cancel your place less than 14 days prior to the start date of the course, no refund will be offered, unless in exceptional circumstances (evidence of such circumstances may be required).
c. If the course is cancelled by Table Tennis England, an alternative course will be offered or a full refund issued.