

Terms and Conditions for
Coaching/Tutoring Qualifications



1. Learners

1.1. All learners must be 16 or over on the first day of a Level 1 course or 18 on a level 2 course. Unfortunately, there is no negotiation on this, as this is a requirement set by the awarding body 1stSport; we are unable to register learners with them who fall under this age.

1.2. All learners must sign up to the TT Membership 14 days prior to course commencement. Failure to sign up through TT Membership will not secure your spot on the course.

1.2.1. If a learner has any special requirements this must be completed via TT Membership.

1.2.3. It is a learner's responsibility to update their personal information via TT Membership.

2. Learners Withdrawing from a Course

2.1. Learners wishing to withdraw their application for a course must do so in writing (either post or email) to the Table Tennis England Coaching Department.

2.2. Learners withdrawing from courses will be liable for fees as set out in sub-section 2.3 below, as the Table Tennis England has to commit expenditure before the start of a course.

2.3. If a learner withdraws their application more than 14 days prior to the start date of the course, they will be entitled to a refund of the course fee minus a £25 administration charge, alternatively they may transfer to another course at no cost (providing an appropriate course is available).

2.4. If a learner withdraws their application less than 14 days prior to the start date of the course, no refund will be offered, unless in exceptional circumstances (evidence of such circumstances may be required).

2.5. If a learner withdraws after the first day/part of the course, they will not be entitled to any refund. If they then wish to complete the qualification at a later date they will be liable for the full fees again.



3. Cancellation of Courses

3.1 Although every effort is made to ensure courses take place as advertised, in some circumstances Table Tennis England reserves the right to cancel a course; e.g. if insufficient learners have registered, or the venue becomes unavailable at short notice through unforeseen circumstances.

3.2. If a course is cancelled prior to pre-course resources being sent to learners, the learner is entitled to a full refund, or to transfer (at no cost) to another course at the same level (providing an appropriate course is available).

3.4. If any of the subsequent days are cancelled due to unforeseen circumstances, Table Tennis England will provide opportunities for learners to transfer to other courses at no extra cost. If within 12 months the learner has been unable to transfer to a suitable course they will be entitled to a refund.

4. Postponement of Courses

4.1 Although every effort is made to ensure courses take place as advertised, in some circumstances Table Tennis England reserves the right to postpone a course; e.g. if insufficient learners have registered, or the venue becomes unavailable at short notice through unforeseen circumstances.

4.2. If a course is postponed learners are entitled to a refund of the course fee minus a £25 administration charge, alternatively they may transfer to another course at no cost (providing an appropriate course is available).

4.3. If any of the subsequent days are cancelled due to unforeseen circumstances, Table Tennis England will provide opportunities for learners to transfer to other courses at no extra cost. If within 12 months the learner has been unable to transfer to a suitable course they will be entitled to a refund.

5. Change of Venue

5.1. If there are unforeseen circumstances causing a change of venue (e.g. fire etc) the Table Tennis England will make every effort to find an alternative venue within the same area. However, this may not be possible, and the Table Tennis England reserves the right to relocate the course to the nearest suitable venue.

5.2. If it is also necessary to change the dates of the course due to the venue becoming unavailable, learners will have the same rights as if the course were cancelled/postponed (see Section 3&4).

6. Learners Requiring Re-assessment or assessment

6.1. If a learner requires further assessment, they will be offered the opportunity to attend another equivalent course free of charge (depending on spaces). Failure to attend a recommended course will require a tutor to assess at a fee of £50 per practical re-assessment, £30 for a folder re-assessment and £10 for online re-assessment. Table Tennis England will organise the re-assessment and will notify learners when, and where, these are to take place. Learners must complete the Re-assessment application form and give 30 day's notice if they wish to take part in a re-assessment. A learner may have a maximum of two re-assessments and then will be required to re-register for the qualification.

7. Learners Not Completing Within the Registration Period

7.1. It is the responsibility of the learner to ensure that they make every effort to attend the initial course and if necessary, subsequent re-assessment sessions. Learners who do not complete the qualification within the registration period specified by 1st4sport will be required to pay a further 1st4sport registration fee, (not withstanding circumstances such as postponements due to no fault of the learner), and complete all of the assessment tasks again. The current registration periods and fees are:

Qualification	Registration Period	Registration Fee
L1ACTT/Level 1 Session Coach	12 months	£36
L2CCTT/Level 2 Lead Coach	24 months	£46

The registration period begins on the first day of the course.

8. Group Booking and Bespoke Courses

8.1. All learners must sign up to the Portal 21 days prior to the start date of the course.

8.2. If a learner withdraws from a course and is part of the group booking the same rules apply as section 2.

9. Code of Conduct for Learners

9.1. To assist with creating a positive learning environment for everyone, and also as potential Table Tennis England Registered Coaches, learners are expected to adhere to high standards of behaviour, as in the following guidelines:

9.1.1. Take note of and follow the health and safety guidance in the pre-course information.

9.1.2. Show respect to the tutor(s), assessor(s) and your fellow peers on the course.

9.1.3. Take note of, and act upon, instructions and feedback from the course tutor(s).

9.1.4. At all times follow the guidance within the appropriate codes of conduct which you will receive either prior to, or on, the course. Specifically these documents include:

9.1.4.1. Table Tennis England Child Protection Policy and Guidelines

9.1.4.2. UK Coaching Code of Practice for Coaches

9.2. Learners who in the opinion of the course tutor(s) and/or Assessor(s) do not meet the acceptable standards of behaviour that would be expected of a Table Tennis England Registered Coach will be liable to exclusion from the remainder of the course, and prohibited from participating in an assessment with the Table Tennis England.

9.3. In the event of a learner being excluded as in 9.2 by the course tutor(s) or assessor(s), they will be notified of this decision and the reasons why, in writing within one week.

9.4. A learner who has been excluded as in 9.2 will have the right of appeal to the Table Tennis England Coach and Education Manager. The appeal must be received within 14 working days of the learner being formally notified in writing of the decision.

9.5. A learner who has been excluded as in 9.2 will not be entitled to a refund of any fees and may be barred from registering for further Table Tennis England courses.

9.6. If a learner who has been excluded as in 9.2 wishes to continue their coach education with the Table Tennis England, they may be required to complete further training (e.g. Equity in Your Coaching workshop), as specified by the Table Tennis England Coach Education Manager prior to registering for another course, and will be required to demonstrate to the satisfaction of the Table Tennis England Coach and Education Manager that they have addressed the issues for which they were barred, and that they would be a positive addition to the Table Tennis England coaching system.